

ICSEW Proudly Presents:

One day can make a
difference! Sign up now!

Powerful Communication Skills:

How to Speak with Confidence, Charisma, and Credibility

April 27, 2010

Seattle, WA

Featuring Kathy Bote'



Kathy has made a career of empowering people to become their own heroes.

She provides practical information with diverse activities and a hefty dose of humor. She has over 20 years experience training people from all over the world.

"Since working with you, we had seen a noticeable change in customer service quality and teamwork. Again, thank you very much. "

Nancy Jeffery, RN, COHN-S/CM
Health Services Manager
Boeing Medical

"Kathy is a motivational and exciting speaker. She inspired me to make a difference in my professional and personal life."
Becky Standley,
Purchasing

"I came in not knowing what to expect and left mind-blown! I feel like the power is mine and only mine.
D.Shea , Attorney General's Office

Who should attend:

Any one who wants to speak up and speak out with credibility and confidence.

If you can't think of what to say until five minutes later, this is for you!

Too quiet, and need to speak up to be heard? Or have you been accused of being too aggressive? Learn assertive techniques and achieve winning relationships with coworkers and customers.

Register now!

Online:

<http://www.icsew.wa.gov/calendar/default.htm>

Phone: Gen O'Sullivan
(360) 725-9704

Or contact Kathy Bote'
(425)432-9345

KathyBote@CourageSpeaks.com

Cancellation Policy: Please notify at least 48 hours in advance for refund. For more information or options, contact Kathy Bote

Learn powerful habits in one day and see immediate results!

Be respected! Get your points across with confidence and credibility

Stand out in any meeting and make powerful presentations

Avoid speech habits that can destroy your image and relationships

Resolve challenges, disputes, and tension while getting the cooperation you desire

Build instant rapport with anyone for great relationships, great customer service, and strong alliances

Manage your emotions and tackle tough conversations with tact and diplomacy

Program Details:

Location: Labor and Industries

315 5th Ave South

Seattle, WA 98104-2607

Time: April 27, 2010

9 AM - 4 PM

Cost: \$97 payable prior to training to K. Bote' Training PO Box 1509
Maple Valley, WA 98038

Checks, Credit Cards, PO's accepted